



Required Information to obtain a Return Goods Authorization (RGA)

- Model Number of Vanner unit:
- Serial Number (DOM-S/N) of Vanner unit:

- In service date: _____ End user: _____
- Out of service date: _____ Original Installer of Product
- Contact name: _____ Email: _____

- Contact phone number: _____ Ext: _____

- Location (shipping address):

Name: _____ ATTN: _____

Address: _____

City & State: _____ Zip _____

Billing address (if different):

Name: _____ ATTN: _____

Address _____

City & State _____ Zip _____

Make, Model, VIN and company vehicle number of vehicle (if applicable):

- Customer Claim/Reference number:
- Reason for return:

- Contact me by: Phone Email

Fields in **RED** are required. Please include all the above information when requesting a Return Authorization.
 Please contact Vanner's Service and Technical Support Center (STSCenter) at service@vanner.com 1-800-ACPOWER (227-6937)